

Leave impersonators,  
fraudsters and identity  
thieves speechless.

# VocalPassword™ 6.0

**Reduce fraud with text-dependent speaker verification that is secure, convenient and cost effective.**

Escalating incidents of identity theft, fraud and social engineering attacks continue to compromise existing data security measures. Traditional single-factor authentication approaches including passwords and challenge questions no longer provide the necessary safeguards for secure remote services. Biometric speaker verification technology uses the power of voice to provide the critical component in an effective multi-factor authentication solution.

VocalPassword is a unique text-dependent biometric speaker verification system that enables verification and identification of a speaker in real time, using a simple spoken pass phrase. Totally language and accent independent, VocalPassword provides a secure, efficient and extremely convenient method to verify a speaker's identity.

VocalPassword is easy to deploy, seamlessly integrating with existing IVR and VoiceXML platforms. Designed exclusively to meet strict global security standards, VocalPassword has successfully passed independent security audits. Featuring state-of-the-art accuracy, VocalPassword is used to secure access to remote services, telephony and Web applications, effectively combating identity fraud and enhancing the customer experience.

VocalPassword has been selected as the speaker verification platform of choice by leading financial services, telecom operators and security organizations, as well as IVR/voice platform vendors and system integrators worldwide.

## Features

- Language and accent independent
- State-of-the-art accuracy
- Straightforward deployment

- Integrated security
- Convenient and non-intrusive (no personal information required)
- Secure multi-factor authentication

## Benefits

- Reduced call duration in call centers
- Secured transactions
- Enhanced customer experience

## Applications

- Secure access for remote services/transactions (phone and Web)
- Contact center/helpdesk Interactions
- Automated self-service
- Password reset
- Secure conferencing
- Offender monitoring
- Remote time and attendance

## Markets

- Financial Services
- Enterprise Security
- Government and Law Enforcement
- Telecommunications
- Insurance
- Healthcare

## GLOBAL SUPPORT

PerSay maintains an extensive network of partners and system integrators, including IBM and British Telecom. The company has over 60 installations worldwide and provides local support in more than 20 countries, including the U.S., Canada, Spain, Sweden, Turkey, China, Korea, South Africa, Brazil, Colombia and Australia.

### How It Works

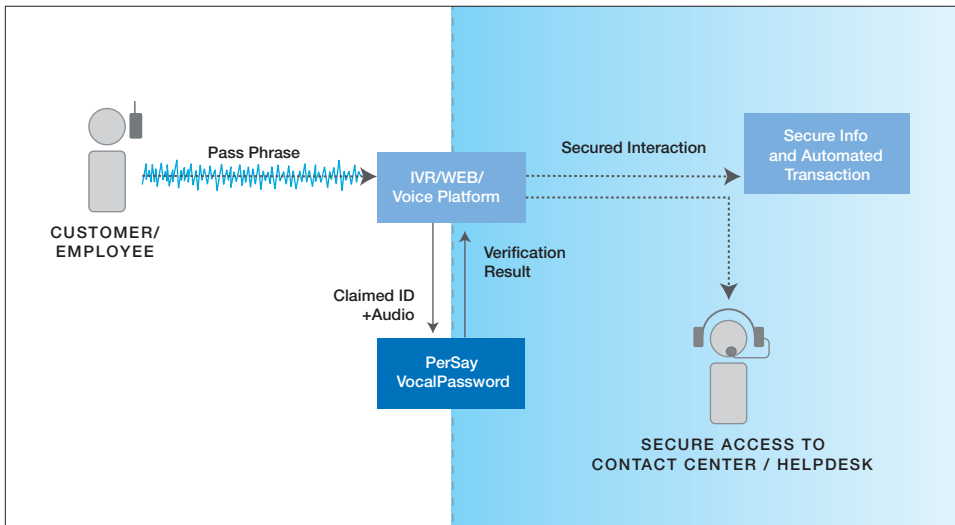
VocalPassword interacts with IVRs, Web servers and voice platforms to provide secure access to contact centers and private and sensitive information. The speaker's pass phrase, acquired by the IVR/Web server, is transferred to VocalPassword along with a claimed identity. A verification result is then returned by the system to the IVR/Web server confirming the speaker's identity.

#### Enrollment

Enrollment in VocalPassword is carried out by three consecutive renderings of the selected pass phrase, creating a unique voiceprint.

#### Verification

VocalPassword verifies the speaker by comparing a single repetition of the enrolled pass phrase to the voiceprint stored in the system's voiceprint repository.



#### About PerSay

PerSay Ltd. ([www.persay.com](http://www.persay.com)) is a leading provider of advanced biometric speaker verification products. PerSay's technology relies on the biometric power of voice to verify a speaker's identity. PerSay's products have been deployed by leading financial services, telecom operators, healthcare providers, enterprises and law enforcement agencies worldwide. PerSay is a spin-off of Verint Systems Inc., with offices in Tel Aviv and New York, and a network of partners and system integrators worldwide.